

TERMS AND CONDITIONS FOR THE USE OF THE METATRADER PLATFORM AND SIMULATED ACCOUNT

Trader One Forex LTD

Version 1.0 – effective from 5 October 2026

Article 1 – Introductory Provisions

1.1 These Terms and Conditions govern the rights and obligations relating to access to and use of the MetaTrader 5 trading platform and a simulated account maintained on that platform (hereinafter referred to as the “**MetaTrader Service**”).

1.2 The provider of the MetaTrader Service is Trader One Forex LTD, registration number 2026-00053, with its registered office at Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia (hereinafter referred to as the “**Platform Provider**”).

1.3 A User is a natural person over the age of 18 who, within the services provided by TRONEXO a.s., Company Registration Number: 108 52 051, with its registered office at Jana Palacha 2944, Zelené Předměstí, 530 02 Pardubice (hereinafter referred to as “**TRONEXO**”), selects MetaTrader as their Trading Platform and accepts these Terms and Conditions.

1.4 By accepting these Terms and Conditions, a separate contractual relationship is established between the User and the Platform Provider, the sole subject matter of which is the provision of the MetaTrader Service in accordance with these Terms and Conditions.

1.5 The Platform Provider is not the provider of the TRONEXO Challenge, TRONEXO Trader mode, Wallet, Payout, Withdrawal or any other TRONEXO Services. Such Services are provided separately by TRONEXO in accordance with its General Terms and Conditions and, where applicable, the Cooperation Agreement.

Article 2 – MetaTrader Service and Simulated Account

2.1 The MetaTrader Service consists, in particular, of:

- a) providing the User with access to the MetaTrader 5 platform;
- b) creating, activating and technically operating a simulated account on that platform;
- c) recording the User’s simulated trading orders, positions, executions and results;
- d) ensuring the technical transmission of trading and related data;
- e) carrying out other technical or operational activities necessary for the use of the MetaTrader platform.

2.2 The simulated account uses virtual funds exclusively and is intended solely for the simulation and evaluation of the User’s trading behaviour. No actual funds belonging to the User are held in the account, and no trading in real financial instruments takes place through the account.

2.3 Within the TRONEXO Services, the simulated account may be used as the technical environment for a Trading Account or TRONEXO Account within the meaning of the General Terms and Conditions of TRONEXO.

2.4 The Platform Provider does not provide the User with any investment service, brokerage service, investment advice, asset management, receipt or transmission of orders to real financial markets, or any other regulated financial service.

Article 3 – Relationship with TRONEXO

3.1 The User acknowledges that the MetaTrader Service constitutes solely a technical environment used in connection with the TRONEXO Services.

3.2 The Platform Provider does not make decisions regarding, in particular:

- a) successful or unsuccessful completion of a TRONEXO Challenge;
- b) compliance with the trading rules or prohibited trading practices established by TRONEXO;
- c) the User's progression to TRONEXO Trader mode;
- d) the entitlement to, amount of or approval of a Payout;
- e) the recording of Credits in the Wallet;
- f) the approval or execution of a Withdrawal.

3.3 All decisions referred to in the preceding paragraph are made by TRONEXO in accordance with its contractual terms and conditions, and TRONEXO may use data obtained through the MetaTrader Service for this purpose.

3.4 TRONEXO may request the Platform Provider to technically restrict, suspend, deactivate or terminate the User's simulated account or access to the MetaTrader platform where such measure follows from the terms and conditions governing the TRONEXO Services or from a decision made by TRONEXO in accordance with such terms and conditions.

Article 4 – Trading, Technical and Performance Data

4.1 In connection with the use of the MetaTrader Service, data is generated in particular relating to:

- a) the User's trading orders;
- b) open and closed positions;
- c) simulated executions;
- d) trading results;
- e) instruments used, volumes and prices;
- f) the timing and course of trading activity;
- g) account identifiers;
- h) technical logs and data necessary for the secure and proper operation of the platform.

4.2 The User acknowledges that the Platform Provider is entitled to make the above data available to TRONEXO to the extent necessary for the provision and evaluation of the TRONEXO Services, in particular for:

- a) evaluating the User's results;
- b) verifying compliance with the rules of the relevant Programme;
- c) monitoring compliance with prohibited trading practices;
- d) risk management and the prevention of fraudulent or abusive conduct;

- e) assessing a Payout and Withdrawal;
- f) internal audits, technical reviews and complaint handling.

4.3 The transfer of such data to TRONEXO is a necessary part of the technical integration of the MetaTrader Service with the TRONEXO Services. Without such transfer, it may not be possible to provide or properly evaluate the MetaTrader Service within the TRONEXO Services.

4.4 Where such data constitutes personal data, it shall be processed in accordance with the applicable legislation and the information concerning the processing of personal data published by the Platform Provider and TRONEXO.

Article 5 – Rights and Obligations of the User

5.1 The User is obliged to use the MetaTrader Service solely in person and in accordance with its intended purpose, these Terms and Conditions, the terms and conditions of TRONEXO and the rules of the relevant Programme.

5.2 In particular, the User must not:

- a) allow another person to use their simulated account;
- b) interfere without authorisation with the platform, servers, data flows or any other technical environment;
- c) exploit technical errors, data delays, incorrect prices or other abnormal technical circumstances in order to obtain an unfair advantage;
- d) use the platform for activities contrary to applicable law or its simulated purpose;
- e) circumvent technical or security restrictions of the platform.

5.3 The User is responsible for safeguarding their access credentials and is obliged to notify the Platform Provider without undue delay of any loss or misuse thereof or any suspected unauthorised access.

Article 6 – Platform Availability and Liability

6.1 The MetaTrader Service is provided through software and technical infrastructure supplied by third parties and may be temporarily unavailable, in particular due to maintenance, updates, technical faults, server outages, network connection failures or other technical circumstances.

6.2 The Platform Provider does not guarantee uninterrupted or error-free availability of the platform.

6.3 If a technical error or abnormal operation of the platform affects the User's simulated trading result, such result may be corrected, disregarded or otherwise technically adjusted in cooperation with TRONEXO. This is without prejudice to any rights of the User that cannot be excluded or restricted by agreement under applicable law.

Article 7 – Establishment and Termination of the Contractual Relationship

7.1 The contractual relationship under these Terms and Conditions is established when the User expressly accepts these Terms and Conditions when selecting the MetaTrader platform and the Platform Provider subsequently creates or activates the simulated account for the User.

7.2 The contractual relationship shall continue for as long as the relevant simulated account on the MetaTrader platform remains available to the User.

7.3 The contractual relationship may be terminated, in particular:

- a) at the User's request;
- b) upon termination of the relevant TRONEXO Service for which the account was used;
- c) upon deactivation of the simulated account;
- d) in the event of a breach of these Terms and Conditions;
- e) for technical, security, legal or regulatory reasons;
- f) if the Platform Provider ceases to be able to provide the MetaTrader Service.

7.4 Termination of the MetaTrader Service does not give rise to any entitlement of the User against the Platform Provider to a Payout, Withdrawal, Credits, compensation for simulated profit or any other performance relating to the TRONEXO Services.

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Article 8 – Final Provisions

8.1 These Terms and Conditions govern exclusively the relationship between the User and the Platform Provider in relation to the MetaTrader Service. The rights and obligations between the User and TRONEXO are governed separately by the General Terms and Conditions of TRONEXO and, where applicable, the Cooperation Agreement.

8.2 Where the User is a consumer, these Terms and Conditions are without prejudice to any rights which cannot be excluded under the mandatory provisions of the law applicable to their contractual relationship.

8.3 These Terms and Conditions may be drawn up in Czech and English. Both the Czech and English versions shall be binding. In the event of any conflict, ambiguity or differing interpretation between the two versions, the Czech version shall prevail, unless mandatory consumer protection legislation requires a different conclusion.

8.4 The current version of these Terms and Conditions shall be made available to the User prior to activation of the MetaTrader Service and shall be available on the Website.

8.5 These Terms and Conditions shall become effective on the date specified in their heading. If no effective date is specified in the heading, they shall become effective on the date of their publication or other means of making them available to the User, unless otherwise stated.